integrinet
design & marketing

ABN 16 949 486 002
Ph 08 8263 7339
www.integrinet.com.au

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WEBSITE SECURITY MEASURES & BACK END PLATFORM SUPPORT POLICY

The following is crucial information regarding the hosting provision of all client websites hosted on Integrinet hosting provider servers.

Please review our terms of use here: http://integrinet.com.au/legal

Due to repeated and ongoing instances of websites hosted on our host servers being hacked, Integrinet has issued the following security policy as an addendum to our original hosting service terms and conditions.

As such it now forms part of our standard hosting service terms and conditions.

As a duty of care, this policy is now in effect to reduce further risk to our host server environment and up to date web clients.

This action will target websites of clients whose back-end platform and content management system are out of date and/or no longer supported. This action also targets sites whose back-end platform and/or content management system have no supported or adequate security measures active.

Further to our terms and conditions, http://integrinet.com.au/legal, any web-client hosted through Integrinet whose website has been compromised by hacks, spam or other malicious attacks, will be subject to immediate threat analysis. If this threat analysis determines that the web data is corrupt and/or in breach/violation of our terms or seen as a direct threat to the host server/s or its other web clients, then the associated website, it's platform and associated dependencies, including but not limited to emails, will be isolated and made unavailable on the host server.

In severe cases, all web data and dependencies may be permanently deleted.

This action can be taken without notice. We strongly suggest that all our clients take proactive measure to assure that their current website and data is secure

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and that their platform remains supported. We urge all clients to assess their situation and act accordingly. If you require assistance to perform a security audit on your site, we can assist. A charge may be involved to perform said security audit as the service is outside the scope of our hosting terms and conditions and is the sole responsibility of the client.

Site management layers including content management systems, bulletin boards, member database and access elements are public facing and as such most vulnerable and most-commonly exploited weaknesses. Current web-clients whose website content/platform/cms software does not include adequate, supported or included tools to combat this situation may become subject to the policy described within this information. This management layer is the sole responsibility of the client.

Integrinet appreciates that this course of action may incur inconvenient action and cost to rectify and/or keep website data secure and updated. We wish however to protect the interest of our clients and our host server/s and in doing so must maintain a standard which limits compromise.

We understand some clients may wish move their site to another host provider as a consequence to this action and invite our valued customers to look at their options in the best interest of their site, organisation and chosen security measures.

This policy now forms part of our standard hosting terms & conditions and it is an expectation that all clients using our service will adhere to the conditions outlined above.

Kind regards
The team at Integrinet